verto

The platform for strategic portfolio
and programme transformation

Verto Administration as a Service (VAaaS)

Verto Administration as a Service provides all the administration
services needed – so you can focus on what matters.

Why outsource platform administration?

Outsourcing platform administration ensures your system
is managed by specialists who work with it day in, day out,
bringing depth of experience and best-practice insight that's
hard to match internally. Instead of tying up valuable staff
time on complex, technical tasks, your team can focus on
strategic priorities and user outcomes.

It also removes the risk of skills loss when key people leave,
covers gaps from annual leave, and eliminates the cost of
continual training. With expert administration in place, you
get faster problem resolution, a "right-first-time" approach
to configuration, and a platform that evolves with your
organisation's needs — without adding headcount.

What is VAaaS?

VAaaS shifts essential Verto system admin tasks from
your team to our dedicated Verto experts. We handle the
complexity so your administrators can focus on delivering
results – without the workload, delays, or risk of losing
critical skills.

Crown
Commercial
Service
Supplier

HM Government
G-Cloud
Supplier

What we do for you

We take care of your ongoing Verto administration, including:

✓	✓	✓	✓	✓
Manage the day-to day site administration tasks	**Implement changes to your existing site configuration**	**Implement enhancements to your existing site setup**	**Manage the custom report request process**	**Provide a dedicated support portal for VAaaS Administrators**

Why choose VAaaS?

Money saving
No need to hire or train extra staff – our experts handle everything.

Time saving
Our expertise enables rapid resolution of user issues.

Risk-proof
Full-service coverage – no gaps from staff turnover or annual leave.

Reduced training overhead
We stay fully trained so you don't have to.

Expert knowledge
Right-first-time builds and maintenance.

A trusted partnership
We work as part of your team, we understand your goals, and we work with you to achieve them.

Included with VAaaS

Dedicated support portal with pre-configured request forms

VAaaS administrator training package

- User Permissions
- Dynamic Dashboards
- Verto Features Spotlight
- Train the Trainer
- Understanding VAaaS Support

Tasks and Milestones
Overview

Tasks and Milestones	Progress	Q1	Q2	Q3	Q4	Q1	Q2
Preparation for launch	77%						
Meeting schedule set up	100%						
Carry out data health check	50%						
Sign-off of requirements	37%						
PID Production	85%						
Risk and issue review	100%						
Review and sign-off PID	80%						
PID issued	50%						
PID Review	0%						
Review documentation	0%						

Get in touch to see how VAaaS can free up your team and get more from your Verto investment.

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